



HEARING
SPEECH + DEAF
CENTER

2023 IMPACT REPORT

2023 By the Numbers

2023

IMPACT REPORT

HEARING SPEECH + DEAF CENTER

1925

ESTABLISHED AS THE
CINCINNATI LEAGUE FOR
THE HARD OF HEARING

1950s

BROUGHT THE FIRST
AUDIOLOGIST AND SLP TO
CINCINNATI

1976

ESTABLISHED COMMUNITY
SERVICES FOR THE DEAF

77K

NEIGHBORS WITH
HEARING (54K) OR
SPEECH (23K) DISORDERS

9,651

2023 PATIENT
APPOINTMENTS

2,455

NEIGHBORS SERVED
IN 2023

2,057

AUDIOLOGY PATIENTS

200

DEAF-HOH CLIENTS

198

SPEECH & OT CLIENTS

65

MEDIAN AGE OF
AUDIOLOGY PATIENTS,
RANGE 4-109, 70% 55+

11

MEDIAN AGE OF SPEECH
& OT PATIENTS,
RANGE 2-82, 82% <18

44

MEDIAN AGE OF
DEAF-HOH CLIENTS,
RANGE NEWBORN-82

Dear Friends



As we reflect on 2023, I'm filled with pride for the incredible work our team has accomplished in serving our community. Our mission to change lives through providing access to the tools and services to improve communication through Audiology, Speech and Occupational Therapy services, as well as our specialized support for the Deaf community, remains at the heart of everything we do.

This year, we've witnessed firsthand the profound impact of our services on individuals and families. Whether it's a grandparent hearing their grandchild's voice for the first time, a stroke survivor regaining the ability to communicate, a community member finding a supportive space through our programs, or an individual who is Deaf obtaining a better job to support their family, the transformation stories are endless. These moments remind us why our work is so vital and inspire us to continue pushing boundaries in care and support.

I'm also excited to share that as we approach our 100th anniversary in April 2025, we have launched an ambitious endowment campaign. This

campaign is crucial to ensure that our services remain accessible and sustainable for generations to come. With your support, we can secure the future of Hearing Speech + Deaf Center and continue to offer life-changing services well into the next century.

Our journey over the past 98 years has been remarkable, and I am confident that the best is yet to come. As we look forward to our centennial celebration, I want to express my deepest gratitude to our staff, donors, partners, board of directors, and the entire community. Your dedication and generosity make everything we do possible.

Together, we are making a lasting impact, and together, we will continue to change lives for the better.

Thank you for being a part of our journey.

With gratitude,
JB Boothe
Chief Executive Officer

Values, Vision, Mission

Values:

- Promote self-reliance and self-sufficiency
- Provide client-centered and family-centered state-of-the-art services and products
- Provide equal access to our service for all members of the community
- Conduct ourselves with integrity, a high degree of professionalism, and business ethics
- Embrace diversity
- Support and respect an individual's choice of communication mode

Vision: To be the community leader in providing access to all people to realize their full communication potential.

Mission: To empower individuals and families with successful communication tools and opportunities through advocacy, excellence, and inclusion.

Board and Staff

Board Officers

Wayne Scott, Board Chair

Jennifer Pinto, PsyD, Board Vice Chair

Georgeanna Bien-Aime, Board Secretary

Ron Weitzenkorn, Board Treasurer

Board Members

Kevin Arey

Lisa D'Amore

Robert Dehner

Shayla Kendricks, Esq.,

Roy Kulick, MD, MBA

Jody Lazarow

Michael Lipson

Kathleen Luhn, MA, F-AAA

Amber Burley Munnerlyn

Kevin Murray

David Skidmore, JD

Carolyn (Carney) Sotto, PhD

Jack Wyant

Leadership

JB Boothe, OTR/L, MBA, CEO

Sally Quilligan, Director of Operations

Steve Wesselkamper, Director of
Development and Marketing

Audiology

Anne Rolfert, MS, CCC-A, Lead Audiologist

Audrey Frederick, AuD, CCC-A, F-AAA

Kerry Havens, AuD

Kristen Hyden, AuD, F-AAA

Ian Martin, BA, HAS

Janice H. Warner, MA, CCC-A

Community Services for the Deaf (CSD)

Elizabeth Whelpdale, CSD Manager

Mary Beiter

Katie Dean

Diann Forbes

Tahnya McCloud

Kat Mills

Michelle Schreffler

Speech-Language Pathology

Megan Walsh, MA, CCC-SLP, Lead Therapist

Sydney Ciganik, MA, CCC-SLP

Megan Mulvaney, MA CF-SLP

Occupational Therapy

Alison Yeggy, MOT, OTR/L.

Administration and Office Management

Roxanna Howard, Lead Office Manager

Cheyenne Danchisen

Tessa Moore

Amanda Revercomb

Sandy Stewart-Laine

Mission Moments

2023

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Richelle

Richelle was battling Stage 3 breast cancer when she was diagnosed with permanent hearing loss in her left ear, a result of the side effects of chemotherapy, multiple infections, and other medical complications. Her insurance wouldn't cover hearing aids, and without hearing aids, Richelle struggled to hear. But our CenterCares program came to her rescue! Richelle was beyond grateful to learn our program could provide her with hearing aids at no charge. Perhaps, her words say it best. Her hearing aids are "more or less a complete, blind gift of kindness."



Jason

Jason's extended family learned about the CenterCares program when he was in kindergarten. His teacher told Jason's mom she could not understand him. Mom's finances were strained, and the cost of speech therapy was out of her reach. A great aunt stepped in to support Jason's twice-a-week visits to our SLP (speech-language pathologist) during a few weeks in the summer. Then, in the 1st grade, he had an Individualized Education Program, and he excelled in math, but speech and reading remained challenging. The school's limited intervention just wasn't enough. His great aunt committed to getting Jason to and from speech therapy, with CenterCares' funding supporting years of treatment.

When Jason was 8 and in the 3rd grade, his great-aunt wrote about his successes, "which would not have been possible without his speech therapist ... The speech program at [the Center] continues to bless Jason's life. He also sees an occupational therapist, who is recommended by his SLP, to help with his developmental delays." Her note continues that the family's commitment to Jason's progress is unwavering, and they are eternally grateful for the CenterCares program.

Financial Highlights

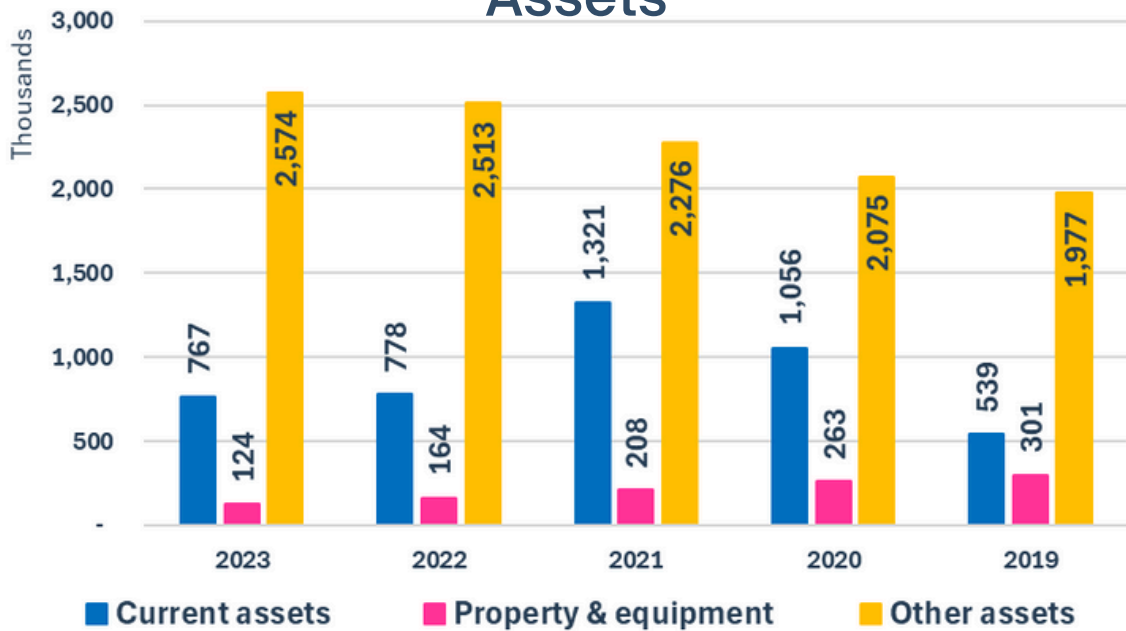
Flynn and Company Inc. completed its independent audit of our financial statements as of December 31, 2023, and issued an unqualified opinion that they “present fairly, in all material respects, the assets, liabilities, and net assets of [Hearing Speech + Deaf Center].” We believe that we continue to demonstrate robust financial health and a dedication to fulfilling our mission for empowering communication in Greater Cincinnati as we have done since 1925.

2023

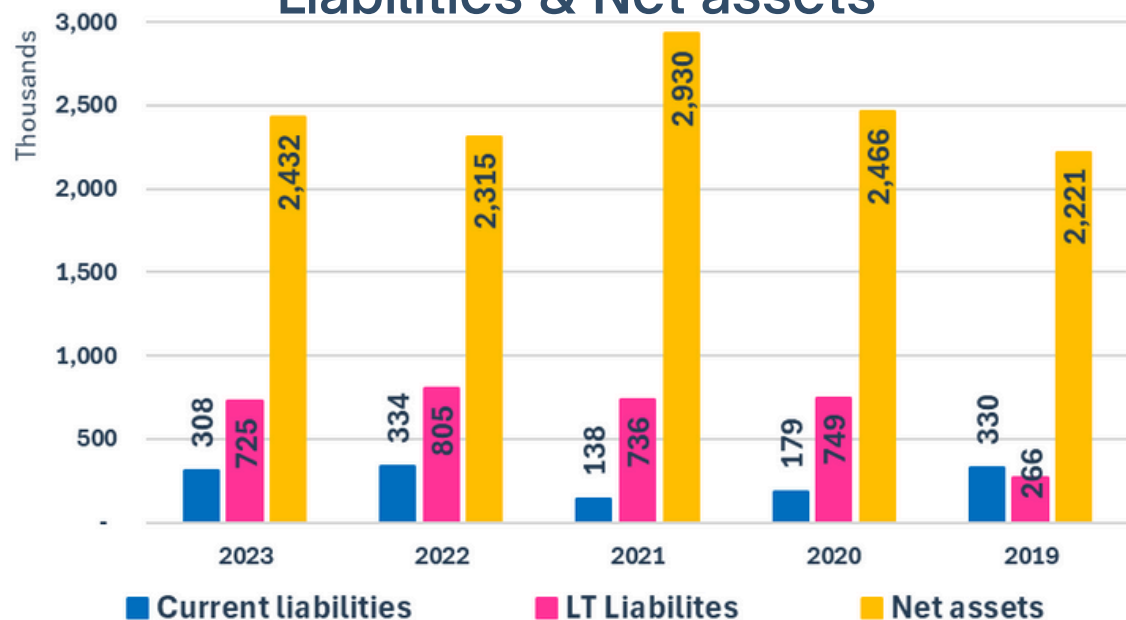
IMPACT REPORT

HEARING SPEECH + DEAF CENTER

Assets



Liabilities & Net assets



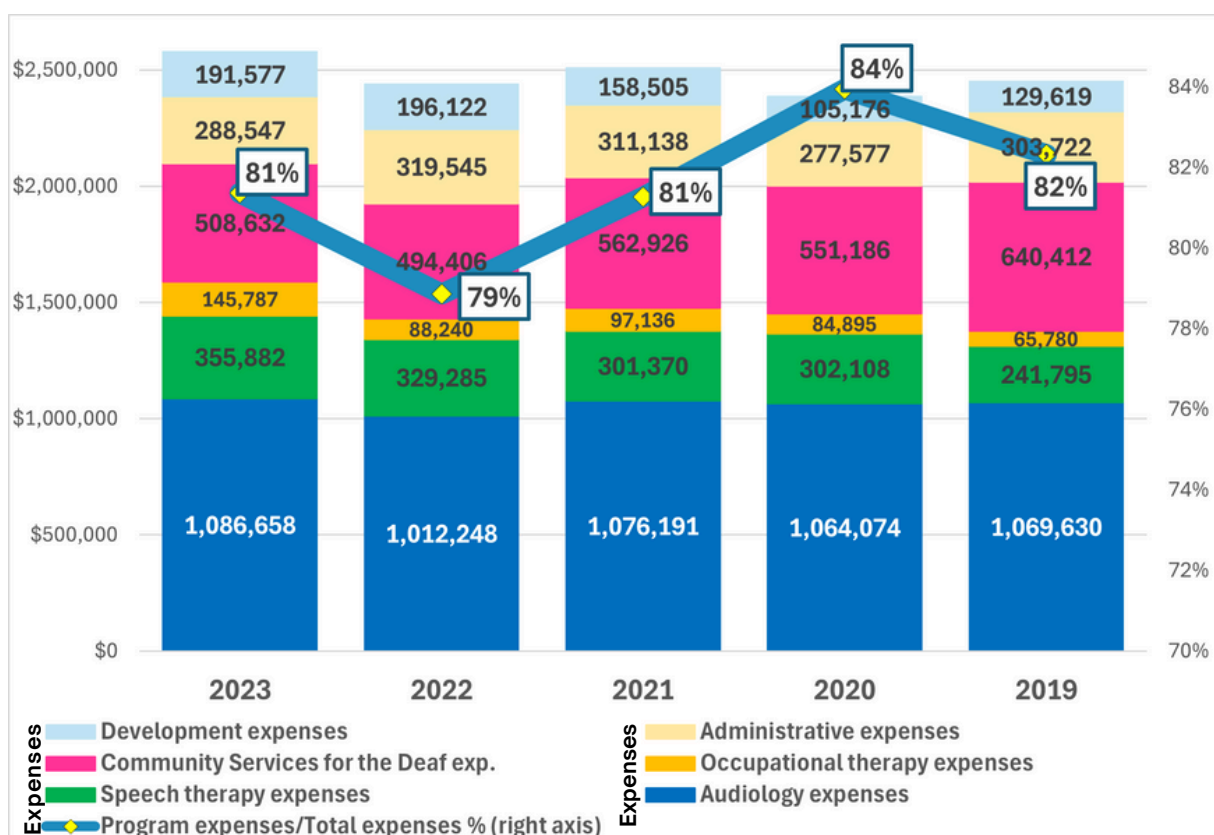
Financial Highlights

2023

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The graph below details expenses for five years: 2019-2023. Most organizations that monitor nonprofits look for program spending to be 75%-80% of total expenses, and we strive to maximize program spending supporting our mission. The Blue Line in the graph charts the ratio of our Program Expenses to Total Expenses over the last five years. We're proud that our program expenses exceeded 80% in four of the last five years, with the lone outlier (i.e., 2022) registering 79%. Total Revenue and Other Support was \$2,693,560 in 2023.



GRANTS

Advocates For Kids
 altafiber
 Anonymous
 William P. Anderson Foundation
 The Charles H. Dater Foundation
 HealthPath Foundation of Ohio
 The Andrew Jergens Foundation
 Millstone Fund

Daniel and Susan Pfau Foundation
 Jacob G. Schmidlapp Trusts,
 Fifth Third Bank, Trustee
 The Spaulding Foundation
 Robert and Christine Steinmann
 Family Foundation
 Elsa Heisel Sule Foundation
 Yield Giving

Clinical Services

2023

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Audiology

Communication is at the core of how we all connect, grow, and thrive, and everyone deserves to have a chance to hear well and live a life to their full potential. Our six clinical professionals can aid patients in making informed decisions about hearing health. Gradual age-related hearing loss (presbycusis) is a common condition affecting many of our patients, but our audiologists have experience treating hearing loss in young pediatric patients, 100+ seniors, and every age in between. In early-2024, we began delivering CI (cochlear implant) services in collaboration with ENT (ear, nose and throat) surgeons at UC Health.

Speech-Language Pathology

Our SLPs (speech-language pathologists) provide comprehensive services to help children develop or regain effective communication skills. We can assist caregivers with strategies to help their children build strong listening, speaking, reading and writing skills as they grow. Our three speech professionals evaluate their patients' speech, language, cognition, and communication. Many of our patients are under 18, but we often help adults with speech and articulation challenges after strokes or other health crises have made communication difficult.

Occupational Therapy

OTs (occupational therapists) aid patients in developing specific life skills. Many of our OT patients are under 18, and we help them learn skills and task-related activities to achieve goals, and overcome physical, sensory, or cognitive challenges. OTs help patients gain independence in their lives. OTs can aid patients to overcome barriers that affect their sensory, emotional, social, and physical needs.



Deaf Services

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Community Services for the Deaf Communication is the number one need of the neighbors we serve. It is at the core of how we all connect, grow, and thrive. Our Community Services for the Deaf staff supports practical services like ASL interpreting and free video phones while the Community Employment Services program aids unemployed or under-employed members of the Deaf Community in finding meaningful work. Many of our colleagues working in Community Services for the Deaf have lived experiences that help them identify and raise awareness of issues that are vital to the Deaf Community.



Thank You

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Richard N. and Virginia A. Adams
 Mr. and Mrs. Robert Adleta
 Dan and Kathy Aerni
 Jenna Allman
 Anonymous
 Carol N. Aquino
 Gordon and Sarah Arey
 Kevin and Melissa Arey
 Jack Baker
 Benevity Community Impact Fund
 Mr. and Mrs. Thomas Bergman
 Georgeanna Bien-Aime
 Holly Binnig
 Mr. and Mrs. Peter M. Bloch
 Mary Lynne Boorn and Rick Kieser
 J.B. Boothe and Lyn Engle
 Scott Brail
 Mr. and Mrs. Philip L. Breen
 Ms. Susan Brenner and
 Mr. Steven A. Mombach
 Ms. Lynne Brodsky
 Mr. and Mrs. Alfred Brunner
 Mary Ann Buchino
 Mr. and Mrs. George J. Budig
 Building Healthy Lives Foundation
 Thomas Burke
 Amber Burley Munnerlyn
 Marti Busbee
 Michael Carducci
 Peggy Carney
 Tom Cassady
 Church of the Redeemer
 Sydney Ciganik
 City Club of Cincinnati
 Cochlear Americas
 Mr. and Mrs. Marc Colegrove
 College of Allied Health Sciences
 University of Cincinnati
 Mike Combs
 Communication Sciences &
 Disorders Department
 Marshal and Mary Ida Compton

Ethel "Chris" Comte
 Greg and Lori Conners Charitable
 Fund
 James P. Constable and
 Mary E. Wood-Constable
 Counseling Source Foundation, Inc.
 Nancy Creaghead
 Amy Crissman
 Mrs. Lee Crooks
 Cathy and Jim Cryder
 Mr. and Mrs. William Culp
 Beth D'Amico
 Judith W. D'Amico
 Lisa D'Amore and Johanna Lynch
 Mr. Robert C. Dehner
 Robert Dehner
 Mary Desollar
 Jeff DiGiovanni
 Brian Donahue
 Carole Donnelly
 Brian Earl
 David and Kari Ellis
 Mr. and Mrs. Bryan Eubanks
 Sylvie Falk
 Robert Fealy
 Mr. and Mrs. Robert A. Fisher
 Mr. and Mrs. Barry Fittes
 Fluharty Family Fund
 Flynn & Company
 Roger L. and Ruth Foote
 Diann Forbes
 Foster & Motley
 Mr. and Mrs. John Fox
 Jennifer Frank
 Franz CPAs, Inc.
 Frontdoor by Cybergrants
 Frontstream
 Frost Brown Todd
 Dick and Penny Garver
 Stacey Gerding
 Susan Givler
 Dr. and Mrs. Charles Glueck
 Susan Goldberg

Thank You

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Laura Goldman
 Thomas M. Goldman
 Mindy and Tim Goldsmith
 Gradison Foundation
 Sandra, Grether
 Steven Guggenheim
 Dr. Lois Gushin
 Chris Habel
 Mr. and Mrs. David Haffner
 Jeffrey Hamrick
 Richard D. Hannan Family Foundation
 Cindy Hargis
 Mr. and Mrs. Jeffrey P. Harris
 Katie Haumesser Foundation
 Dr. Kerry Havens and
 Mr. Kevin Havens
 Hannah Heath
 Mrs. John S. Heldman
 Fred and Patti Heldman
 Jo and Stephen Henderson
 Deanna and Jason Herbers
 Mr. and Mrs. Stephen Hicks
 Brian Hiles
 Tom and Jan Hill
 Jeannie and Bob Hiller
 Jon and Susan Hoffheimer
 David D. and Karen M. Hoguet
 David and Debbie Horn
 Roxanna Howard
 James Hunt
 Kristen Hyden
 John and Carol Isch
 Stephanie Jeter
 Jim and Sue Jones
 Ken and Carol Kabel
 Diane Katz
 Mr. and Mrs. Brian Keating
 Shayla Kendricks
 Kenwood Complete Dentistry
 Dr. and Mrs. Thomas Kiefhaber
 Dr. Elizabeth King
 Ms. Patricia Klein
 David Klinger

Michelle Klug
 New Era Technology
 Gary Newland
 Dr. and Mrs. Lawrence Newman
 Sarah Norris
 UC NSSLHA
 Christy and Phil Ochs
 Oliver Family Foundation
 Claire and Ed Paff
 Dr. Tom Partridge and Ms. Michelle Weil
 Victoria Pashkouski
 Linda S. Pavey
 PayPal Giving Fund
 Dr. Allen G. Peerless Memorial Fund
 Mr. and Mrs. Burt Perlman
 Jennifer Pinto, Psy.D.
 Mr. and Mrs. Larry Plum
 Susan S. Price
 Robert Przygoda and Allen Wynn
 David and Janet Quilligan
 Sally Quilligan
 Lynne and Mark Reckman
 Erin Redle Sizemore
 David Redlich
 Mr. and Mrs. Gary Reich
 Richard Reis Family Foundation
 Ellen Reiter
 Amanda Revercomb
 Mr. and Mrs. J. Timothy Riker
 Mr. and Mrs. Scott Rodes
 Mark A. Rogoff
 Anne T. Rolfert
 Emily Rose
 Mr. and Mrs. Basil H. Rowe
 Dr. and Mrs. Richard and Barbara Ruddy
 Carolyn and John Rudolph
 Ann Ryan, OP
 Regina Sapona
 Martha Sarra
 Jennifer and Len Sauers
 Saxon
 Sandra Schlueter

Thank You

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Michelle Schreffler
 Mr. and Mrs. Alan Schriber
 Pamela Schultz
 Paul Schultz
 Dr. and Mrs. David Schwartz
 Beckey and Wayne Scott
 Jim and Marianne Sears
 Mrs. Judith Serling-Sturm
 and Dr. Peter Sturm
 Tim and Joan Shafer
 J.R. Shank
 Mr. and Mrs. David D. Shardelow
 Carmen and John Sinclair
 Jane Sites
 David and Kristin Skidmore
 Mr. and Mrs. David Lee Smith
 Greg and Karen Smith
 Dr. and Mrs. Walter Smitson
 Carolyn (Carney) Sotto
 Dennis Spitznagel
 Tammy Steinsapir
 Tracy Steinsapir
 Jean Stewart
 Sandy Stewart-Laine
 Mrs. Laurence Stillpass
 Mr. and Mrs. Michael Stonecipher
 Greg Takas
 Jimmy Tarver
 Sandra Tattershall
 Abbot and Josie Thayer
 Mr. and Mrs. David Thompson
 Katrina Trimble
 Marilyn Trowbridge, SFP

Edward Turner
 United Way of Greater Cincinnati
 University of Cincinnati
 Michael and Nancy Upchurch
 Mr. and Mrs. Michael Valentine
 Derek and Susan van Amerongen
 Pauline Van der Haer
 Vanderhorst Consulting
 Greg Vehr
 Mrs. Karen Wachs
 Joan and Marc Wadler
 Mike & Tammy Waggoner
 Megan Walsh
 Mrs. Janice Warner
 Susan P. Weickgenant
 Barbara and Irwin Weinberg Fund of
 the Greater Cincinnati Foundation
 Dr. and Mrs. Ted Weiss
 Elaine and Otto Weitzenkorn
 Ronald and Alice Weitzenkorn
 Amy and Jim Wesselkamper
 Cynthia and Steve Wesselkamper
 Elizabeth Westerman
 Western & Southern Financial Fund
 Dick and Debbie Westheimer
 Tina Whalen
 Elizabeth Whelpdale
 Jeffrey Williams
 Lois and Richard Williams
 Lisa Williamson
 Ken and Chris Wurtenberger
 Jack Wyant
 Alison Yeggy

Communication equity

Inclusion

Access

2023 Events

Communication is the number one need of the neighbors we serve. It is at the core of how we all connect, grow, and thrive. Throughout 2023, we produced recreational and social activities and events including two summer day camps and a winter holiday festival that promoted a sense of community among anyone confronting obstacles to communication. We travelled to sporting events throughout the year including to HSDC Day at the Reds and HSDC Day at FC Cincinnati. Our volunteer ASL interpreters spent time at the Renaissance Festival making it an Inclusive and Accessible event for the Deaf Community. It was great fun, too! The third annual chili cook took place at St. Rita's School for the Deaf with support from the XU ASL Club.



(1) and (2) "Terps" at Renaissance Festival performances (3) Board & Brush crafters at HSDC Craft Day (4) XU ASL Club volunteers at the annual Chili Cook Off (5) Promo for HSDC Day at the Reds

2023 Events

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(1) HSDC Summer Campers at Aullwood Audubon (2) HSDC Summer Campers practicing teamwork at St. Rita's (3) ASL Jr. Campers at Blooms & Berries (4) HSDC Summer Campers at Summit Park (5) Our Hearing Loss and Healthy Aging program visited the Clermont Senior Expo.

2023 Gala

2023

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The May 2023 Laura and Richard Kretschmer Service Award Gala celebrated our decades long relationship with the University of Cincinnati, the College of Allied Health Sciences, and the Department of Communication Sciences and Disorders along with the individual contributions of four women who made an impact on our efforts to remove communication obstacles: Phyllis Breen, Nancy Fluharty,



Carol Leslie, and Jo-Anne Prendeville. This event celebrated the long collaboration with Drs. Laura and Richard Kretschmer, our four honorees, and UC to empower communication in Greater Cincinnati.



The May 2023 Laura and Richard Kretschmer Service Award Gala also celebrated Calvin Underwood as the 2023 Shining Star because he has come so far, like star beams from Alpha Centauri! Brittney, Calvin's mom, laughs to think she was told Calvin would never walk or be able to communicate. There was a time at some of the early HSDC Summer Camps, he had mobility and stamina issues, but no longer. Now, he runs everywhere. Mom, Dad, and Kahlan are so proud of the little man Calvin has become. Brittney says, he's their Shining Star, too.



(1) Laura Kretschmer, Carol Leslie, Richard Kretschmer, Nancy Fluharty, Phyllis Breen, Jo-Anne Prendeville, JB Boothe; (2) The Underwoods - Brittney, Michael, Calvin, and Kahlan; (3) Fund-a-Cause bidders; (4) Phyllis Breen; (5) Nancy Fluharty; (6) Carol Leslie; (7) Jo-Anne Prendeville



**HEARING
SPEECH + DEAF
CENTER**

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Cincinnati, OH 45219

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Cincinnati, OH 45245

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